

Patient Bill of Rights

Good health care delivery depends upon the cooperative relationship between you and your physician, as well as between you and the Clinic.

As a patient, you have the right...

- To receive optimum health care without prejudice
- To obtain complete and current information regarding our knowledge of your health status
- To expect courteous and helpful attention and understanding from Clinic employees
- To be fully informed of the procedures to be undertaken and of any risks involved, allowing you to make intelligent, informed consent decisions or to refuse medical treatment if you choose
- To receive prompt treatment in emergency situations, regardless of economic status

As a patient, you have the responsibility...

- To disclose your medical history throughout your course of treatment
- To cooperate with Clinic personnel
- To be honest and direct and to understand the extent of your health problems and treatment
- To follow medical advice, treatment, and drug instructions or to inform your provider if you have chosen not to follow that advice
- To give information related to your ability to pay for services rendered and to pay for the services you are provided as arranged
- To keep scheduled appointments or to cancel them 24 hours in advance